This Privacy Policy (hereinafter referred to as the Policy) sets the rules for the use of any personal information received from website users (hereinafter referred to as Users) by the website administrator (https://paywings.kz — hereinafter referred to as the Company)..

The given Privacy Policy applies to all Website Users.

All terms and definitions found in the text of this Policy are interpreted in full accordance with the current legislation of the Republic of Kazakhstan.

Users expressly agree to the personal data processing as described in this Policy.

Using this website implies that the User expresses unconditional consent with the Policy and the specified terms for information processing.

The Users shouldn't use this website if they don't agree with the terms of given Policy.

1. Users' personal information

- 1.1. This website collects and gains access to the Users' personal data, as well as technical and other information related to the Users, and uses this information for the purposes specified in the Policy.
- 1.2. Technical information isn't considered as personal data. The Company uses cookie files that allow us to identify the Users. Cookies are text files available to the Company and intended for processing the information on the Users' activity (including the website pages visited by the Users and the time they spend on any page). The Users can disable the cookies in the browser settings.
- 1.3. Also, technical information refers to the information that is automatically transmitted to the Company when the Website is visited by its Users with the help of the software installed on their devices.
- 1.4. The Users' personal data mean the information that the Users provide to the Company when filling out an application on the Website and using the Website itself. The information required for the Company is marked in a special way. Other information is provided by the Users' discretion.
- 1.5. The Company may also process data made publicly available by the Users, as well as data subject to publication or mandatory disclosure in accordance with the current legislation.
- 1.6. The Company doesn't verify the accuracy of the personal information provided by the Users. It's not possible for the Company to assess the Users' legal capacity. However, the Company assumes that the Users provide accurate and sufficient personal information about themselves and keep such an information up to date.

2. Purposes of personal data processing

2.1. The Company's main purpose for the collecting personal data is to provide the Users with informational and technological services. Users agree that the Company may use their personal data for as follows: • Identifying the party within the framework of the provided services; • Providing services and client support at the Users' request; • Improving the quality of services, the convenience of use; • Developing the Website; • Solving technical and/or security issues; • Analysis to extend the range of services and improve them, to create content and advertise; • Informing the Users about services, targeted marketing, service updates and promotional offers based on the information about Users' preferences; • Targeting the content of advertisements; • Sending individual marketing messages via e-mail; • Conducting statistical and other research based on depersonalized data.

2.2. The Company uses technical information in a depersonalized way for the purposes specified in clause 2.1.

3. Terms and methods for processing the Users' personal information

- 3.1. The Users consent to their personal data processing by sending an application (any written request that contains contact details).
- 3.2. Processing the Users' personal data implies collecting, recording, systematizing, accumulating, storaging, clarifying (updating, changing), extracting, using, transferring (distributing, providing, accessing), depersonalizing, blocking, deleting, destructing the Users' personal data.
- 3.3. In regards to the Users' personal information, its confidentiality is maintained, except the cases when the Users voluntarily provide this information for public access (to an unlimited number of persons). 3.4. The

Company has the right to transfer the Users' personal information to third parties in the following cases:

• The User has consented to such actions; • Transferring the information is necessary for the Users to implement a certain service presented on the Website or to perform a certain contract or agreement with the User; • Transferring the information to the state authorities of the Republic of Kazakhstan on the basis and in the full accordance with the legislation of the Republic of Kazakhstan; • Ensuring the possibility to protect the rights and legitimate interests of the Company or third parties if the Users violate the terms of contracts and agreements with the Company, Policy given, or documents that contain the terms for the use of specific services; • As a result of processing the Users' personal information by depersonalizing it, obtained depersonalized statistical data are transferred to a third party for research, work or provision of services on behalf of the Company.

4. Measures to protect the Users' personal information

4.1. The Company takes all the necessary and sufficient legal, organizational and technical measures to protect the Users' personal data from unauthorized and/or accidental access, destruction, changing, blocking, copying, distribution, as well as from other illegal actions by third parties.

5. Dispute Resolution

- 5.1. All possible disputes arising from the relations regulated by the Policy presented are resolved in the manner established by the current legislation of the Republic of Kazakhstan and in full accordance with it.
- 5.2. Compliance with the pre-trial (claim) procedure for dispute resolution is mandatory.

6. Additional terms and conditions

- 6.1. The Company has the right to make changes to this Privacy Policy without the consent of the Users.
- 6.2. The new version of the Privacy Policy comes into force from the moment it is published, unless otherwise provided by the new version.